

Consulting Services Pricing

W-Systems services are delivered onsite, online and via telephone. We do not invoice travel time for services in the metropolitan New York area. Outside this area travel is billed as agreed in advance.

Hourly Pricing (No Contract)

- Consulting services are billed weekly as they are used at a rate of **\$190** per hour during normal business hours
- Consulting services are billed weekly as they are used at a rate of **\$285** per hour during after business hours , weekends or holidays.
- A minimum of 8 billable hours scheduled for an onsite visit.
- Telephone and online support is billed in one minute increments as used.

Retained Services Pricing (Contract)

- We offer reduced hourly rates on volume prepaid blocks of time.
- Retainer services customers receive priority technical support response.
- Retainer service hours can be used for onsite and/or telephone/web support
- Prepaid retained contract hours do not expire.

Hours	Hourly Cost	Contract Price	Discount
10	\$190.00	\$1,900.00	0%
25	\$180.50	\$4,512.50	5%
50	\$171.00	\$8,550.00	10%
100	\$161.50	\$16,150.00	15%
200	\$152.00	\$30,400.00	20%